



Call Today
510-243-5254

Employee HR On-Demand Support & Hotline

Our employee on-demand support and hotline will keep open lines of communication to all your employees all the time. We can help you create a company that never sleeps.

- 24x7 support number for your staff
- Trained HR Pros respond within 24 hours or next business day
- Call ticket numbers issued to each call
- Includes up to 4 calls per month. Calls above 4 billed at discounted hourly rate

Accurate Reporting

We keep track all of your employee calls and assign a call ticket to each call. Our goal is to reduce communication barriers between you and your employees.

Anonymous Employee Hotline

- Empower employees and leadership
- Confidential phone and reporting
- Available 24x7x365
- Uncover problems and take action faster
- Manage cases through a trusted third party
- Improve workplace satisfaction and retention
- Unlimited hotline calls

Uncover Employee Problems Faster

Letting employee dissatisfaction go unnoticed and unresolved causes problems. They can cost your company money through employee turnover, lawsuits or criminal investigations. By encouraging employees and leadership to speak up you can solve problems before they get out of hand.

Safe, Anonymous and Professional

Employees may not feel comfortable taking their complaints to colleagues or superiors, especially in a small or family owned business. Hiring a third party to manage your complaint hotline encourages employees to speak up without fear of retaliation.

Comprehensive, Accurate Reporting

Our anonymous employee hotline service ensures all reports are comprehensive and accurate. We assign each complaint a case management number, ensure all information is accurately transcribed and distributed to the appropriate person.

Improve Employee Morale

Your employees want to know you take their complaints seriously. Hiring Visionova as a third-party complaint hotline shows them you are serious when it comes to their job satisfaction. Giving your employees an anonymous hotline for their complaints shows them you are serious. It will improve your morale and goes a long way to solving internal problems before they become larger external problems.

Communication is key to managing your employees. Visionova's Employee On-Demand Support & Hotline ensures you have an open line of communication with your employees. Twenty-four hours a day, seven days a week.

Employee Assistant Program – EAP

What is an EAP?

An Employee Assistance Program and Worklife Program that can offer your client's employees advice, support and practical solutions to real-life issues. Our EAP, gives your employees access to professional advice, support and other practical solutions intended to help deal with problems that might adversely impact work performance, health and well-being.

How Can an EAP Help Your Business?

- EAPs are an important resource for boosting efficiency and productivity.
- EAPs are a fully confidential resource to help employees address challenges in their lives.
- EAPs play a major role in reducing health care expenses.

Employees Receive

- Unlimited access to online resource library
- Unlimited telephone consultations
- Three local face-to-face visits per year (for each family member)

WorkLife Services

- Parent education
- Adoption assistance
- Day Care referrals
- College planning
- Senior housing referrals
- Legal / financial issues & planning

Employee Assistance Program (EAP)

- Work related issues
- Marital and family problems
- Anger and stress management
- Conflict resolution
- Parenting challenges
- Alcohol and drug problems

Pricing for Existing Clients

Group Size	Cost to Existing Visionova Clients
Up to 20	\$150 per month - One Time Set Up Fee \$150
21- 50	\$250 per month - One Time Set Up Fee \$200
51-100	\$350 per month - One Time Set Up Fee \$350
Over 100 call	